



Quality Policy

Collaborative Environmental Advisers (CEA) is a consultancy specialising in environmental and consenting support for energy projects and developments with marine and intertidal components. We provide advice and services at all stages of project development from planning through to operation.

Working with a variety of clients, we are passionate about providing services which are reliable, dependable and of a consistently high standard.

It is the policy of CEA to provide a consultancy service that fully meets with our clients' satisfaction.

To achieve this, CEA is committed to:

- Communicate and collaborate effectively with customers and colleagues to fully understand and satisfy client requirements.
- Maintaining an effective Quality Management System in compliance with BS EN ISO 9001:2015.
- Continually search for opportunities to improve the effectiveness of the Quality Management System.
- Operate with integrity, employing honest and ethical business practices.
- Comply with legal requirements in all aspects of our work.
- Develop staff knowledge and skills through training, involvement and encouragement.
- Establishing Quality Objectives that are monitored and regularly reviewed by the Leadership Team at management review meetings.
- Communicating this Quality Policy and all information and documentation associated with the Quality Management System to our employees to ensure complete understanding of both the QMS and the company Quality Objectives.
- This Quality Policy shall also be freely available to interested parties on the CEA website.

CEA is committed to achieving our documented strategic aims in line with company strategy and the requirements of our clients.

This Quality Policy is subject to periodic review.

The Leadership Team aims to encourage best practice in all CEA's endeavors and to promote a culture of participation and cooperation.

Signed

Lisa Jones, Managing Director, Collaborative Environmental Advisers (CEA) Ltd

Date: 14 August 2023